

Sherry

Contemporary Marketing and Consumer Behavior

An Anthropological Sourcebook

Scholarly and extensively footnoted, the book is meant to be used as a sourcebook for anthropological research. The book's primary audience should be marketing and anthropology researchers, and graduate students, faculty, and researchers. --P. G. Kishel in Choice "As a business person responsible for the development of advertising strategies and advertising campaigns, I was impressed with the contributors' willingness and desire to apply anthropological principles to real world problems. John Sherry Jr.'s comment sums it up nicely, 'Anthropology is a practical discipline, anchoring the blue sky thinking it encourages firmly to the local ground it inhabits.' We need to encourage blue sky thinking so we don't repeatedly get the same answers to our inquiries. Anthropologists can help us with these issues. "This book gives me enormous hope that applied anthropology will help restore the tremendous value that can be gained through qualitative research techniques. Today in marketing and advertising, focus groups are grossly overused, misused, and underanalyzed. I was encouraged and excited about the authors' discussions of good ethnographies and focus groups that, for example, instead of simply asking respondents whether or not EMF causes cancer, a far more creative and insightful exercise was performed with consumers, and then was intensely analyzed by anthropologists. All too often today, qualitative research is carelessly and quickly administered and the analysis consists of a 30-minute debriefing at the end of the last focus group. "In the last few years, the need for cross-cultural consumer understanding has grown rapidly. This phenomenon makes it imperative that not only must we fully understand the meanings of brands and products to our domestic consumers, but we must know which meanings are 'transportable' to consumers in other cultures. John Sherry Jr.'s book suggests that anthropologists could and should have a major role in cross-cultural consumer understanding." --Patricia A. Cafferata, President and Chief Executive Officer, Young & Rubicam Chicago "John Sherry Jr. and his contributors bring 'marketplace anthropology' out of the shadows and into the dazzling piazza of contemporary social thought. Wide-ranging, lively, and often witty, the sourcebook raises many intriguing questions about the trajectory of anthropology and social science in general for the 21st century. Though readers might not always agree with the approaches used, these chapters are pointed reminders of vast fields of anthropological neglect on subjects of huge importance for today's world, yet inspirations for the work reach back to the foundations of modern anthropology, from Malinowski to W. Lloyd Warner. "This book makes a convincing case for the role of marketplace anthropology in basic research on humankind. While many anthropologists might approach this collection with some apprehensiveness, the editor does not shrink from the ethical issues of business anthropology. Applied anthropologists in many fields can benefit from the insights and ideas presented here. This book goes a long way toward replacing the pop-anthropology so rampant in corporate circles these days with substantive anthropological materials and sets of ideas on advertising, organizational behavior, buying and selling, profit-making, consumer relations, and much more." --J. Anthony Paredes, Florida State University "Anyone concerned with understanding the consumer will find John F. Sherry Jr.'s new book invaluable. In the past decade, the most important contributions to the meaning of products, brands, and advertising in consumers' lives have come from anthropology. Sherry and the contributors to this volume have been in the forefront of that movement. The chapters in this volume, whether on shampoo, electric utilities, or life histories of brand behavior, capture the excitement and illumination of looking at marketing and advertising through the lens of anthropology." --Myra Stark, Saatchi & Saatchi Advertising "This book is long overdue; anthropologists as consumer researchers have been a powerful underground force for the past 15 years of innovative marketing. Major companies, as well as government and private institutions, have looked to anthropologists to help when other research has failed. John Sherry Jr. has collected outstanding anthropological practitioners in this volume, and they have written cutting-

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