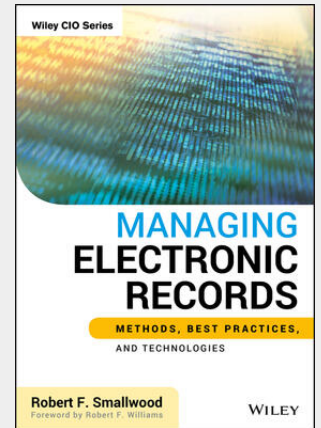


Smallwood

Managing Electronic Records

The ultimate guide to electronic records management, featuring a collaboration of expert practitioners including over 400 cited references documenting today's global trends, standards, and best practices. Nearly all business records created today are electronic, and are increasing in number at breathtaking rates, yet most organizations do not have the policies and technologies in place to effectively organize, search, protect, preserve, and produce these records. Authored by an internationally recognized expert on e-records in collaboration with leading subject matter experts worldwide, this authoritative text addresses the widest range of in-depth e-records topics available in a single volume. Using guidance from information governance (IG) principles, the book covers methods and best practices for everything from new e-records inventorying techniques and retention schedule development, to taxonomy design, business process improvement, managing vital records, and long term digital preservation. It goes further to include international standards and metadata considerations and then on to proven project planning, system procurement, and implementation methodologies. Managing Electronic Records is filled with current, critical information on e-records management methods, emerging best practices, and key technologies. * Thoroughly introduces the fundamentals of electronic records management * Explains the use of ARMA's Generally Accepted Recordkeeping Principles (GARP(r)) * Distills e-records best practices for email, social media, and cloud computing * Reveals the latest techniques for e-records inventorying and retention scheduling * Covers MS SharePoint governance planning for e-records including policy guidelines * Demonstrates how to optimally apply business process improvement techniques * Makes clear how to implement e-document security strategies and technologies * Fully presents and discusses long term digital preservation strategies and standards. Managing e-records is a critical area, especially for those organizations faced with increasing regulatory compliance requirements, greater litigation demands, and tightened internal governance. Timely and relevant, Managing Electronic Records reveals step-by-step guidance for organizing, managing, protecting, and preserving electronic records.

"Robert Smallwood, in collaboration and consultation with a number of leading practitioners, has come forward with a comprehensive and authoritative resource on the management of electronic records never before available. Robert's book is a pioneering resource with focus and quality." -From the Foreword by Robert F. Williams, Cohasset Associates. Praise for Managing Electronic Records "Robert Smallwood and his handpicked, expert collaborators have produced a book unlike any other-one that lays out the discipline of ERM in an organized, codified, and teachable way. This book is highly suitable for university courses as well as a 'must-have' reference for seasoned professionals." -Dr. Patricia C. Franks, CRM, Program Coordinator, Master's Degree in Archives and Records Management, School of Library and Information Science, San Jose State University "Every organization needs to get serious with defensible disposition of digital data debris, and this book helps get you on that path." -Randolph Kahn, Esq., award-winning author of Information Nation, E-Mail Rules, and the new book on defensible disposition, Chucking Daisies "If you are serious about creating competitive advantage in an increasingly information-centric business environment, then this stunning and detailed guide to implementing ERM should be your first stop." -Allison Lloyd, Editor of DOCUMENT Media, a premier publication for document management executives. Managing Electronic Records features major contributions from these leading expert practitioners: * Lori J. Ashley * Barbara Blackburn, CRM * Charmaine Brooks, CRM * Monica Crocker, CRM, PMP * Stephen Goodfellow, CRM, CDIA * Paula Lederman, MLS, MBA * John W. Orth, MBA, CDIA * Jon Pyke, FBCS, CITP * Charles M. Dollar



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