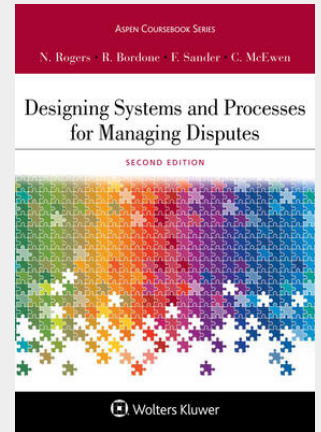


Designing Systems and Processes for Managing Disputes

Designing Systems and Processes for Managing Disputes features a hands-on, interdisciplinary approach with wide-ranging practical applications. Seven real-life case studies and numerous examples have students designing and implementing a process for resolving and preventing disputes where traditional processes have failed. This is a must-read for students and practitioners alike. New to the Second Edition: - A chapter-long focus on facilitation skills for designers - The addition of a seventh central case study related to processes following the Trayvon Martin shooting in Sanford, Florida - A new appendix with an overview of mediation for students who have not taken a prior course in mediation - An interesting new story by a Brazilian judge who used Designing Systems and Processes for Managing Disputes to create new processes to resolve multiple cases, some pending over 20 years, arising from lands taken to create a new national park - A new question focusing on the issues related to designing court-connected mediation programs - Updates throughout all chapters and the appendix

Professors and students will benefit from: - Focus on skills development for dispute systems designers - A multidisciplinary approach - Biographies of designers, providing students with a sense of how to get into dispute systems design work - An appendix assisting students who have no background in dispute resolution, with brief overviews of negotiation, mediation, and arbitration - Problems and exercises to help students apply their learning - Examples of complex disputes - Featured disputes including eBay, a child abuse claims tribunals, court-related mediation, intra-institutional disputes, and community and post-violence conflicts



115,50 €

107,94 € (zzgl. MwSt.)

Lieferfrist: bis zu 10 Tage

Artikelnummer: 9781454880820

Medium: Buch

ISBN: 978-1-4548-8082-0

Verlag: ASPEN PUBL

Erscheinungstermin: 10.12.2018

Sprache(n): Englisch

Auflage: 2. Auflage 2018

Serie: Aspen Coursebook Series

Produktform: Kartoniert

Gewicht: 879 g

Seiten: 512

Format (B x H): 177 x 254 mm

