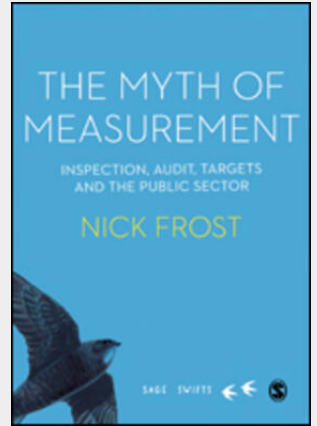


Frost

The Myth of Measurement

Inspection, audit, targets and the public sector

In the public sector inspection regimes and performance targets provide a powerful and dominant narrative, often placing pressure on professionals and organisations to continuously quantify the quality of services and to achieve targets. This book explores the background, development, techniques and impact of such regimes across areas of the public sector including schools, universities, police forces, children's services and health services. Putting inspection and audit regimes under scrutiny, the author questions their role and function across these organisations and builds a persuasive critical argument for the re-thinking of public accountability mechanisms and techniques.



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