Civility at Work

How People Treatment is a Critical Success Driver for Business

Research shows that work is the primary cause of stress for many working adults. Whether it is ill-prepared co-workers, office bullies, overt discrimination, rude customers or any other of a multitude of workplace incivility occurrences, employers and business owners have the ability to create workplace cultures that foster civility and enable people to put their best foot forward at work - Civility at Work offers an essential toolkit of strategies, tools, insights and information for small business owners, entrepreneurs and managers who want to build a business based on character, civility, can common courtesies. It's never too late for embedding civility in processes and systems, however, incorporating ethics, social justice, equity and fair play into your mission, values, and vision from the beginning can save a lot of time and set you up for success.



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