

Villa-Nicholas

Latinas on the Line

Invisible Information Workers in Telecommunications

Latinas on the Line provides a compelling analysis and historical and theoretical grounding of the oral histories, never before seen, of Latina information workers in the Bell System from their entrance in 1973 to their retirements by 2015. Author Melissa Villa-Nicholas demonstrates the importance of Latinas of the field of telecommunications through their own words and uses supporting archival research to provide an overview of how Latinas engage and remember a critical analysis of their work place, information technologies, and the larger globalized economy and shifting borderlands through their intersectional identities as information workers. The book offers a rich and engaging portrait of the critical history of Latinas in telecommunications, from their manual to automated to digitized labor.

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